

COMMUNICATION CHALLENGES FOR SCOTTISH SAS DOCTORS AND DENTISTS



An immersive and interactive workshop for Scottish Specialist, Associate Specialist and Specialty Doctors and Dentists, which equips participants with the skills and confidence to have better conversations in challenging circumstances.

Working in a small peer group, participants will address communication challenges drawn from their own clinical practice.

Tuesday 18th February 2025

NES Offices, West Port, Edinburgh

Free

To register your interest in the course email or for any queries email:

sasdevelopment@nes.scot.nhs.uk

Topics at the workshop often include:

- Complex, shared decision-making & informed consent
- Handling anger, emotional distress, collusion or denial
- Addressing and preventing complaints
- Being open about adverse events
- Discussing goals of care, levels of intervention and CPR status
- Communication in teams and effective handover



**EFFECTIVE
COMMUNICATION
FOR HEALTHCARE**