

Personal and Professional Effectiveness - Human Factors and Non-technical Skills

Summary of workshop

Our experienced facilitators will guide participants through the common human factors and non-technical skills necessary in clinical contexts and provide them with strategies to mitigate adverse events and errors during periods of high risk.

What will be covered?

Through interactive activities, participants will gain an understanding of how internal and external factors can negatively impact performance and will be equipped with the knowledge to make everyday practice safer and more effective

- Understand the importance of non-technical skills and human factors in healthcare, and how they relate to the delivery of safe, effective, and high quality care
- Identify common human factors and non-technical skills in a clinical context, such as communication, teamwork, situation awareness, and decision-making
- Appreciate how internal and external factors can impact performance, including stress, fatigue, workload, equipment design, and workplace culture.
- Analyse potential risks and hazards in healthcare settings and apply human factors principles to prevent errors and adverse events
- Learn techniques for improving situational awareness, communication, and teamwork, including effective handovers and briefings
- Develop skills for managing high-stress situations and making timely, effective decisions under pressure

Who is it for?

SAS Doctors



Monday 24th June 2024

Start: 9:30 (Doors open 9:20)
Finish: 3:30

Location: Virtual

Breaks: Coffee 10:45, Lunch 12:30 - 1:15,
Tea 2:30

Please book with your local centre



DoctorsTraining is a collaboration of senior doctors in postgraduate medical education, executive coaches, and experienced medical leaders.

We provide space to think, share ideas and to learn with fellow professionals.

We are authentic, highly credible, and passionate about supporting the current and future NHS workforce

Meet the team

“An expert presentation on resilience and how to motivate ourselves post-pandemic to a Surgical Congress. Simon has a wonderful reflective style of presenting, thought-provoking and useful to the audience. Fantastic feedback and I would love to have Simon back again to provide more talks. Very professional, useful and highly recommended.”

Mr Christian Macutkiewicz
Consultant Surgeon
Association Surgeons
Great Britain and Ireland (ASGBI)