

#### The facts about cancer

- Two million people are living with or after cancer in the UK today.
- Every 2mins someone in the UK is diagnosed with cancer
- Over 300,000 new people are diagnosed with cancer each year
- One in three people will get cancer in their lifetime
- By 2020, almost half the population in the UK will living with cancer.



#### The need for cancer support

A cancer diagnosis brings doubt, fear and uncertainty.

- •What does this mean?
- •How am I going to tell my friends, family, children?
- •Am I going to die?
- •Will I be able to work and pay the bills?
- •Should I have asked more questions? How do I find out more?
- •How do I get back to normal now that I've finished treatment?



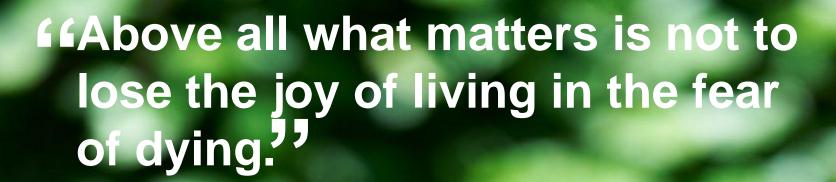
#### The need for cancer support

These challenges affect not only the person with cancer but their friends and family too.

- •What do I say to my friend who has cancer as I'm worried I might upset him?
- •How do I pay the mortgage if my wife isn't able to work because of treatment?
- •What can I do to help my daughter feel better?
- •Why can't daddy get up to play football anymore? Is he going to die?











































#### For anyone and everyone

Maggie's Centres exist to support anyone affected by cancer, at any stage of their experience. They could be:

- Currently receiving treatment
- Completed treatment and be in remission
- Dealing with issues of recurrence
- Dealing with the fears of death and dying
- Have a family member, friend or relative of someone who has received a diagnosis
- Grieving for someone they have just lost to cancer.

















# Maggie's environment helps our staff to discuss complex issues

- Living with the after effects of cancer
- Emotional expression of the consequences of cancer
- Regaining self confidence and identity
- Living with uncertainty
- Sexuality and fertility
  - Family communication and relationships
- Returning to work after cancer treatment
- Living positively with and beyond cancer

## Working with others

- NHS Clinical Nurse Specialists & Clinical Teams
- Other cancer Hospitals in the area
- Cancer Networks
- Department of Health
- Local Hospices
- Other cancer support organisations
- Support Groups running in the hospital
- A 'home' for local initiatives
- GP's



## What Maggie's does is unique

- For anyone and everyone affected by cancer, at any stage of a cancer experience
- For all 200 types of cancer
- Tailored to an individuals need
- No time limit to each visit
- Centre staff are professionally trained
- In close proximity to the hospital
- Warm and welcoming environments
- Support is free of charge, with no referral required
- Work with NHS and other cancer support charities



## Maggie's is working

#### In 2016-

- •Almost 53,000 people visited a Maggie's Centre for the first time, an increase of 14% from the previous year.
- •Our network of centres received almost 220,000 visits in total, an increase of 10% form the previous year.

#### We provided -

- •49,590 hours of Cancer Support Specialist time
- •27,024 hours of psychology time
- •26,302 hours of Benefits Advisor time



## Maggie's is working

100% of centre visitors rated Maggie's as very helpful or helpful 98% felt more able to talk to their medical team 99% had an improved understanding of their cancer diagnosis and treatment

95% of visitors who took part in core programme made substantial changes to their lifestyle in relation to exercise, nutrition, diet and Where Now.

100% of people using the centre felt less alone.

Age, gender and social background made no difference to outcomes.

Overall centre visitors reported increase in resilience and coping.



My story is unusual in that I knew about Maggie's Centres and I was working as an oncologist, before I was diagnosed with breast cancer. What Maggie's gave me was the ability to walk through their front door and feel that it was me again - I regained my identity. I needed Maggie's for support along the way, but probably the most important thing for me was simply sitting round, drinking coffee and chatting, during which time I learned more about how people cope with cancer than in 20 years as a doctor.

Noelle O'Rourke, Clinical Oncologist at The Beatson West of Scotland Cancer Centre Control Scotland Cancer Centre Centre Control Scotland Cancer Centre Centre

#### What can we learn from our this?

- Dare to be different
- Challenge assumptions
- Use of self
- Confidence in role and place
- Importance of environment





