

How good is your learning environment?

Measuring UK medical students' perceptions of different clinical learning environments

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Objectives:

1. Examine the Clinical Learning Environment (CLE)
2. Why relevant?
3. Measuring the CLE – the UCEEM
4. Study – adapted UCEEM for four UK depts.
5. Key findings and applications
6. Take away – what can you do?

Clinical Learning Environment (CLE)

- The CLE is the sum of the internal and external circumstances and factors surrounding and affecting a person's learning and working:
 - Physical surroundings
 - Systems and structures
 - Organisational culture (e.g. relationships between staff, patients and students/trainees; shared values, norms and behaviours)
 - Attitudes, norms “how we do things here”
 - The learner – how s/he perceives the climate, interacts with the environment and its opportunities
- Important for learner satisfaction ⁽¹⁾, achieving competencies ⁽²⁾, and how they practice after training ⁽³⁾



1. Genn JM. AMEE Medication Education Guide No. 23 (Part 2): curriculum, environment, climate, quality and change in medical education – a unifying perspective. Medical Teacher 2001; 23:445–54.
2. Mitchell et al. Factors affecting resident performance: development of a theoretical model and a focused literature review. Academic Medicine. 2005; 80(4):376-89.
3. Hoff et al. Creating a learning environment to produce competent residents: the roles of culture and context. Academic Medicine. 2004;79(6):532-40.

Why look at the CLE?



Promoting excellence:
standards for medical education and training

Working with doctors Working for patients

General
Medical
Council

Promoting excellence standards for medical education and training

The ten standards

THEME 1 Learning environment and culture

S1.1 The learning environment is safe for patients and supportive for learners and educators. The culture is caring, compassionate and provides a good standard of care and experience for patients, carers and families.

S1.2 The learning environment and organisational culture value and support education and training so that learners are able to demonstrate what is expected in Good medical practice and to achieve the learning outcomes required by their curriculum.*

THEME 5 Developing and Implementing curricula and assessments

S5.1 Medical school curricula and assessments are developed and implemented so that medical students are able to achieve the learning outcomes required for graduates.

S5.2 Postgraduate curricula and assessments are implemented so that doctors in training are able to demonstrate what is expected in Good medical practice and to achieve the learning outcomes required by their curriculum.

THEME 4 Supporting educators

S4.1 Educators are selected, inducted, trained, and appointed to reflect their education and training responsibilities.

S4.2 Educators receive the support, resources and time to meet their education and training responsibilities.

Promoting excellence standards for medical education and training

THEME 2 Educational governance and leadership

S2.1 The educational governance system continuously improves the quality and outcomes of education and training by measuring performance against the standards, demonstrating accountability, and responding when standards are not being met.

S2.2 The educational and clinical governance systems are integrated, allowing organisations to address concerns about patient safety, the standard of care, and the standard of education and training.

S2.3 The educational governance system makes sure that education and training is fair and is based on principles of equality and diversity.

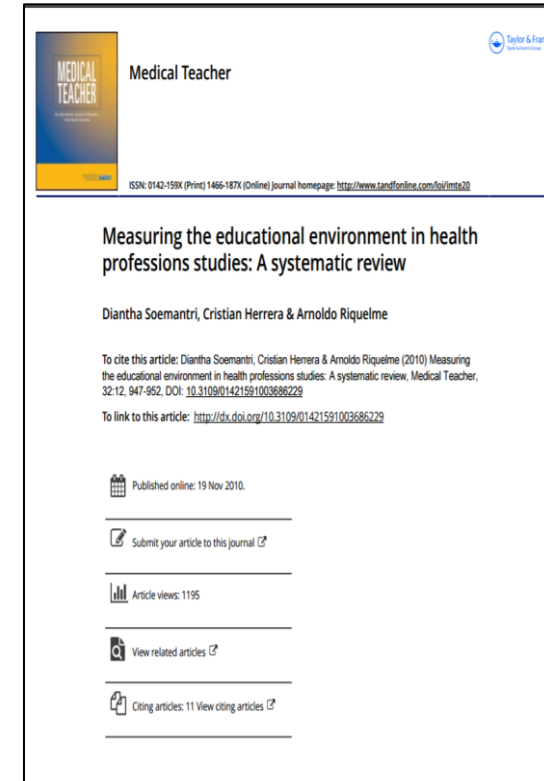
THEME 3 Supporting learners

S3.1 Learners receive educational and pastoral support to be able to demonstrate what is expected in Good medical practice and to achieve the learning outcomes required by their curriculum.

* For undergraduate education, the learning outcomes for graduates (Tomorrow's Doctors)¹ and for postgraduate training, the curriculum approved by the General Medical Council.

Measuring the CLE

- Wide range of tools to measure learners' perceptions of the learning environment
- Most measurement tools approach the CLE as an educational environment rather than a working environment (4)
- Many popular tools have also been criticised on their apparent lack of theoretical basis (5)



4. Soemantri et al. Measuring the educational environment in health professions studies: A systematic review. Medical Teacher. 2010;32(12):947-52.

5. Billett S. Workplace participatory practices: conceptualising workplaces as learning environments. Journal of Workplace Learning. 2004;16(6):312–324.

Undergraduate Clinical Education Environment Measure (UCEEM) – Strand et al.

- Developed to measure UG medical students' perceptions of the learning environment
 - Developed in Sweden ⁽⁶⁾
 - Based in workplace learning theory ⁽⁷⁾ with qualitative data (focus groups, interviews plus a pilot)
 - Examines multiple organisational qualities that focus on social inclusiveness and experiential learning (i.e. the social, emotional and cognitive dimensions of the CLE)
 - Validated, robust measure ⁽⁸⁾

UCEEM Dimensions and sub-scales

1. Experiential learning:

1A. Opportunities to learn in and through work & quality of supervision

1B. Preparedness for student entry

2. Social participation

2.A Workplace interaction patterns & social inclusion

2.B Equal treatment

6. Strand P et al. Development and psychometric evaluation of the Undergraduate Clinical Education Environment Measure (UCEEM). Medical Teacher 2013; 35:1014-1026.

7. Billett S. Workplace participatory practices: conceptualising workplaces as learning environments. Journal of Workplace Learning. 2004;16(6):312–324.

8. Strand et al. Development and psychometric evaluation of the Undergraduate Clinical Education Environment Measure (UCEEM). Medical Teacher 2013; 35:1014-1026..

Study aim:

Apply the UCEEM to the new context of a UK setting, to assess and examine the perceptions of senior medical students of a number of different CLEs

- Support departments improve their own learning environments

Methods – questionnaire

- Cross-sectional questionnaire study
- 5th year medical students, at the end-of-year session
- Context: four departments that had received mixed reviews from students and were in the process of making changes/improvements
- Asked to completed questionnaire for two memorable LEs/rotations from the four identified (length =8 weeks)
- UCEEM consists of 25 items scored on a five-point Likert scale (Fully disagree to fully agree)
- Approximately 80% took part (n=132)

Example UCEEM Survey Items

1. I received useful induction to this placement.
2. My supervisors were expecting me when I arrived.
3. My (work) tasks are relevant to the learning objectives.
4. I am sufficiently occupied with meaningful (work) tasks.
5. My tasks are suitably challenging for my level of knowledge and skills.
6. I am encouraged to participate actively in the work here.
7. I have adequate access to computers.
8. There is sufficient physical space for the number of medical students on placement here.

Results

UCEEM Scales, Subscales & Example Items *

	Department 1 Median (L-UQ)	Department 2 Median (L-UQ)	Department 3 Median (L-UQ)	Department 4 Median (L-UQ)
Number of students who rated each department	87	87	87	87
Scale1: Experiential Learning				
<u>1:A: Opportunities to learn in and through work & Quality of supervision</u>				
5. My tasks are suitably challenging for my level of knowledge and skills.	4.2 (3.5-4.7)	4.0 (3.5-4.6)	4.0 (3.5-4.6)	3.0 (3.0-4.0)
13. I receive useful feedback from my supervisors.	3.8 (3.2-4.5)	3.9 (3.1-4.6)	3.9 (3.1-4.6)	3.5 (2.6-4.0)
<u>1:B: Preparedness for student entry</u>				
1. I received useful induction to this placement.	4.2 (3.5-4.7)	4.0 (3.5-4.6)	4.0 (3.5-4.6)	3.4 (2.0-5.0)
2. My supervisors were expecting me when I arrived.	3.8 (3.2-4.5)	3.9 (3.1-4.6)	3.9 (3.1-4.6)	3.4 (3.0-4.0)
Scale 2: Social Participation				
<u>2:C: Workplace interaction patterns & student induction</u>				
20. I feel included in the team of people who work here	3.4 (2.0-4.0)	3.6 (3.0-5.0)	3.6 (3.0-5.0)	3.3 (2.0-4.0)
22. Communication between those working here is good	3.3 (2.0-4.0)	3.7 (3.0-5.0)	3.7 (3.0-5.0)	3.3 (2.0-4.0)
<u>2:D: Equal treatment</u>				
23. Everyone is treated equally here regardless of cultural background.	4.5 (4.0-5.0)	5.0 (4.0-5.0)	4.5 (4.0-5.0)	4.0 (3.0-5.0)
24. Everyone is treated equally here regardless of gender.	5.0 (4.0-5.0)	5.0 (4.0-5.0)	4.0 (4.0-5.0)	4.0 (3.0-5.0)

Dept. 2 & 3 more opportunities to learn in and through work experience

Overall Dept. 4 rated poorest

Depts. 1, 2 & 3 reported as inclusiveness and social participation

Dept. 3 most prepared for student entry

Dept. 4 poorest for feedback

All depts. scored good for equal treatment

Depts. 2 & 3 students reported feeling a part of the team

Discussion

- Results valuable for directing improvements:
 - Fed unit specific data back to individual clinical depts. to initiate and direct improvements (e.g. tailored discussions and workshops around optimising their LEs for medical students)
- Applies UCEEM to new context:
 - Reflects prior research (e.g. welcome introductions, sense of belonging, student-centred supervision and team work) (9)
 - Requires further evaluation in other contexts and settings
 - Valuable for directing further in-depth qualitative research (e.g. role of belonging and tensions between service and training)

Concluding Remarks

- What it adds:
 - UCEEM is a useful tool for evaluating medical student perceptions of CLEs
 - Theoretically robust, it is straight-forward to administer and score
 - Used to collect baseline and comparative data for evaluation and improvement purposes
- Areas to consider:
 - Think about your own unit's educational ethos – how might learners perceive this (UCEEM)?
 - What are the expectations of students and trainers in terms of tasks and interactions – are these different?
 - How are student induction and learning opportunities organised?
 - How are students made to feel welcome and part of the clinical team
 - Consider impact of teacher/trainer behaviour on learner perceptions?
 - Learner tasks planned and evaluated?
 - Think about the impact that you have on your own LEs – you all are important parts of the LE!

Questions?

Thank you for listening!

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